



A responsible person over 18 years of age must supervise each inflatable at all times.
Any soft play and/or other equipment hired must also be supervised by a responsible adult.
The inflatable(s) must be secured to the ground at all times. The equipment must not be moved or re-positioned.
No food or drinks are to be consumed on the inflatable (to avoid choking and mess).
All shoes, badges and jewellery (e.g. large earrings, necklaces, etc.) must be removed to avoid damage to the equipment and injury to other users. It is recommended that spectacles and plastic Alice bands are also removed.
Adults must remove high-heeled shoes before stepping on mats.
Ensure that the equipment is not overcrowded and limit the numbers depending on the age and size of children using it according to the recommendations printed on the equipment (on or near the front step of most inflatables).
Do not allow children to take any hard or sharp objects onto the equipment, or anything large enough to block exits/entrances.
Do not allow children to take balloons onto the equipment (burst balloons and strings can be a choking hazard).
No party-poppers, henna, face paint, coloured streamers or "silly string" can be used near or on the equipment, as these may permanently stain the unit, for which you are liable.
No water or other liquid to be poured or sprayed onto the equipment (other than a reasonable amount for cleaning purposes) as it causes the surface of inflatables to become slippery, damages soft play, and can result in subsequent bookings being cancelled if the equipment is too wet to be delivered. If equipment is deliberately soaked you will be charged double your hire fee to cover our costs in subsequently cancelled bookings and drying time.
Inflatables must not be used in wind or wind gusts in excess of 24mph. Inflatables must not be used in heavy rain.
Equipment must not be used in Thunder Storms.
No smoking, barbecues, glass or animals on or near the equipment.
Reckless or boisterous behaviour must not be allowed.
Avoid large children and small children from using the equipment at the same time.
Climbing, hanging, or sitting on the walls is dangerous and must not be allowed.
Children must use slides one at a time and must not climb on the sides of the slide.
Slides should be used in a sitting position, feet first – do not allow jumping from the top of the slide.
Safety mats must be positioned at the bottom of the slide.
Ensure that mats supplied with the equipment remain where they were positioned during installation.
Do not allow anyone to bounce on the step/front apron of the inflatable(s). The step is there to help users get on and off.
No one with a history of back or neck problems should be allowed on the inflatable(s).
Do not allow users on the inflatable(s) during inflation or deflation.
If the inflatable(s) are not being used for any part of the day, please switch the blower(s) off at the mains.
IMPORTANT: If more than one blower is being run from a single extension lead you must unplug all but one blower before switching back on, plug the remaining blowers in one at a time only when each inflatable or part is fully inflated.
In the event of rain please remove children from the inflatable(s) and place a table or similar object over the blower(s) to prevent water from being blown inside the inflatable(s). Do not switch the blower(s) off. Once the rain has stopped, please ensure that the entrance and exit to the inflatable(s) are dried with a towel before children are allowed back on as they become slippery when wet.
Ensure that the vent on the side of the blower is kept clear at all times.
Should a blower overheat or lose power, immediately remove children from the inflatable and switch the blower off at the mains. It should restart when switched back on again 1 or 2 minutes later. If it does not please inform us on the telephone number above.
We must be advised as soon as possible in the event of any injury requiring professional medical treatment.
Treatment must be sought within 2 hours of the injury occurring and a detailed record of the incident and treatment must be provided to us.
You must call us immediately upon any equipment failure. If you are unsure about anything, please contact us immediately.